

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Birmingham, AL #330	\$10,923	\$30,444	178.7%
Montgomery, AL #608	\$9,702	\$25,605	163.9%
Fayetteville, AR #312	\$16,882	\$23,890	41.5%
Hattiesburg, MS #566	\$20,770	\$28,264	36.1%
Westheimer, TX #858	\$35,620	\$46,192	29.7%
Valencia, CA #355	\$36,364	\$46,014	26.5%
Portage, MI #327	\$18,242	\$23,018	26.2%
Waterford, FL #722	\$41,170	\$51,817	25.9%
Lafayette, LA #715	\$48,207	\$60,584	25.7%
Vancouver, BC #847	\$32,484	\$40,573	24.9%

District Sales Growth

District	Region	WTD%
Caleb Minton	Southeast	13.1%
Peter Panunzi	Southeast	7.1%
Seneca Gray-Robinson	Southeast	6.1%
James Hamblen	Southeast	5.5%
Steve Charlebois	Western	4.8%
Todd Bell	Western	4.8%
Dustin Gasper	Northeast	4.5%
Eric Bargas	Southeast	4.0%
Anthony Chapa	Southeast	4.0%
Brian Pitre	Southeast	3.9%

Birthday Sales Growth

Restaurant	2018	2019	WTD%
Foothill Ranch, CA #371	8.2%	18.2%	10.0%
Troy, MI #826	14.3%	24.2%	9.8%
E. Hartford, CT #467	7.4%	16.6%	9.2%
Brownsville, TX #853	14.8%	23.8%	9.0%
Escondido, CA #788	4.0%	12.9%	8.8%
Greeley, CO #702	7.2%	15.9%	8.7%
Bowling Green, KY #567	6.4%	14.9%	8.5%
East Hanover, NJ #525	9.3%	17.7%	8.5%
Frederick, MD #770	7.3%	15.8%	8.5%
FM 1960, TX #032	6.4%	14.9%	8.4%

Tesser Remodels Sales Growth

Restaurant	2018	2019	YOY%
FM 1960, TX #032	\$22,955	\$38,045	65.7%
Pensacola, FL #065	\$24,513	\$35,106	43.2%
Lubbock, TX #933	\$19,781	\$24,737	25.1%
Fort Smith, AR #301	\$32,731	\$39,751	21.4%
Towne South, OK #888	\$23,868	\$28,138	17.9%
SE Las Vegas, NV #311	\$23,384	\$27,338	16.9%
Fayetteville, GA #615	\$31,648	\$36,610	15.7%
Foothill Ranch, CA #371	\$31,312	\$35,425	13.1%
N. Olmsted, OH #559	\$20,951	\$23,506	12.2%
Stockton, CA #631	\$32,746	\$35,882	9.6%

Support Center FUNdamentals Training

~ Class of August, 2019 ~



Another successful FUNdamentals class is in the books!

Welcome everyone to the Chuck E. Family!

~ Vernell Mobley - Legal, Isela Sanchez - Store Accounting, Diana Guardado - Purchasing,
Lisa Proffer - IT Operations, Clare Wilson - Head of Culinary (not pictured)



Week 30
August 9, 2019

MILESTONES-

- Reach and Achieve! -

Juan Rodriguez ~ 584

Cesar Espinoza ~ 716

Stephany Arroyo ~ 063

Raymond Bibb ~ 336

Zachary Knepp ~ 383

Sarah Zajac ~ 548

Kristen Lenard ~ 580

Darius Merritt ~ 593

Sarahly Payan ~ 596

Gloria Cruz ~ 597

Ja'lisa Patterson ~ 613

Kathleen Core ~ 673

Linda Hewitt ~ 946

Michelle Murray
General Manager #567
20 Years



Allison Koseck

Team Green Bay, MI #319

Dustin Gasper, DM

~ Allison was wonderful. 6 energetic 10 year old boys did not phase her. The kids loved the experience and all I had to do was order and pay. Super easy party that my Grandson and his friends loved. ~

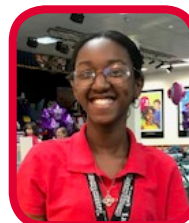
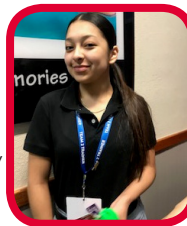


Tracy Almeyda

Team Edison, NJ #487

Yuri Pena, DM

~ Tracy did an amazing job! She interacted with all the kids, making sure they all participated and felt included. I am thankful she was hosting my son's 5th birthday party. Great job Tracy! ~



Ezra Williams

Team Edison, NJ #487

Yuri Pena, DM

~ Ezra was terrific, exceeded my expectations all around. Venue, host, and food, the kids had a ball! ~



Reminder:

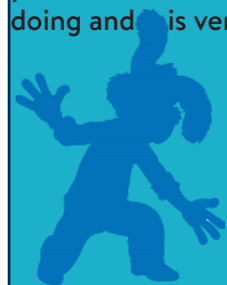
Continue to send in your Ruby Pin achievers to

learning@cecentertainment.com so they can be featured in the Focus!

DEAR CHUCK E...

- You're the BEST! -

We had a blast this morning during the sensory time before regular opening hours. This is our 4th time going and the staff has always been great but today was exceptional. Our 5 year old autistic son doesn't really play the games but he gets to run around in a safe environment. It also allows my 7 year old to get to enjoy the games and my wife and I get to enjoy them with him as well. It's hard for us to go a lot of places and everyone be able to have fun so this has been great. I wish others would follow your lead as this is a great thing you are doing and is very appreciated.



Southeast
Cool Springs, TN #365
RVP Bill Eich
AD Jim Hamblen
GM Christopher Cuccia

I wanted to send a note about repeated excellent service my family has received at the Thousand Oaks location. We have been to this location three times in the past three months. The Manager, Sean, has been hospitable, attentive, and full of care with the guests. He is calm and observant and I've seen him be kind and helpful to every guest he interacts with. I also wanted to commend Anthony, who is a cheerful greeter and helped me find my younger son once when I thought he had gotten lost. Anthony immediately knew to look in a specific location. Apparently there is a new game that creates a bit of a blind spot with small children if they decide to sit inside. I do hope that my comments are taken into serious consideration for both of these gentleman's performance reviews. These are exactly the kind of employees you want to keep around.

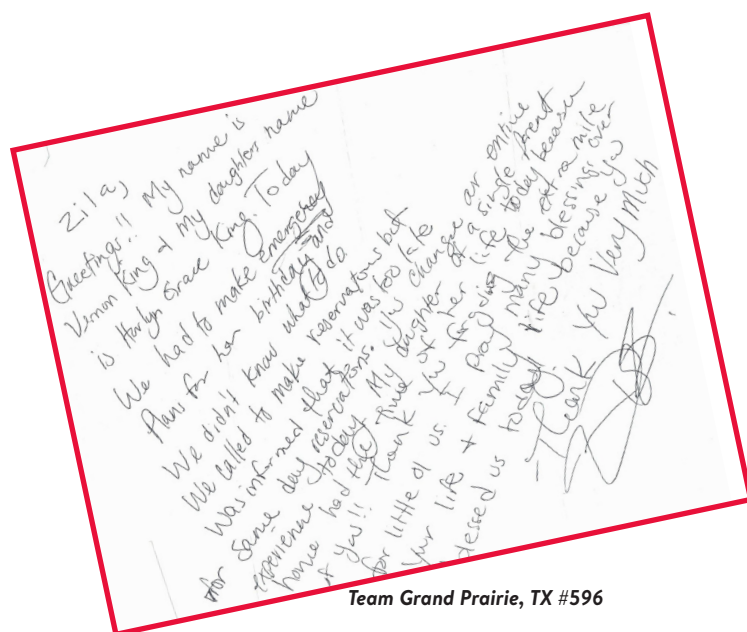


Western
Thousand Oaks, CA #320
RVP Jim Brawley
AD Steve Charlebois
GM Erik Cochran
Manager Sean Quolas
Cast Member Anthony

I would like to acknowledge your employees in the Glen Burnie location for going above & beyond to make our visit to Chuck E. Cheese an awesome and fantastic evening. The service was outstanding, the food was delicious, and the store was very clean, well kept up, and constantly cleaning so as guests left a place was ready for the new ones. The interaction with the children was lively, fun, interactive, and enjoyable. As a family, we've visited this store many, many times in the past as we live in the area and several others for parties or on vacations as our children grew up but our experience on Thursday evening was the best ever. It would be very pleasing to know that everyone in this store get acknowledgment for going the extra mile to make our outing of over 15 people extra special, along with 2 or 3 birthday parties and regular guests run smooth to make everyone feel like they were special in their own way. Thank you so much to each and every one of them.



Northeast
Glen Burnie, MD #474
RVP Chris Kelly
DM Mike Svoboda
GM Marie Mobuary



Team Grand Prairie, TX #596

THE MORE YOU KNOW...

Facilities

Fire Inspection Reports and Grease Manifest Documents

Keep your fire inspection reports and grease manifest documents in a place for any Manager on duty to access quickly. Use a binder, expandable folder, or file that is kept in your office. Best practice for fire inspections is to keep 2 years prior. For Grease Manifests the best practice is to have the last 3 pump records in the file.

Learning & Development

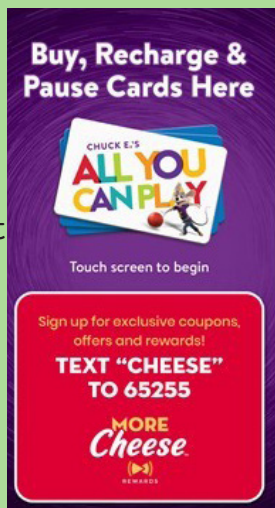
Kiosk Screensaver Page

Over the next few weeks, we will be making a small adjustment to your full service kiosk with the addition of a 'screensaver' to the screen.

This screen will pop up after a few seconds of inactivity on the main screen.

The pop-up of this screen should not have any impact on day-to-day operations, but keep an eye out for guests that might not realize they need to tap the screen to access the main menu buttons.

For further details regarding this please refer to the communication sent out by L&D.
(US Locations only)



Risk Management

Tip of the Week:

Slip and Fall Prevention

- Clean up spills immediately
- Use a wet floor sign during mopping and until the floor has dried
- Use a wet floor sign in all areas of the restaurant including the restrooms



Learning & Development

Salad Bar Contest

The Southeast Region is following suit and tightening up their Salad Bars!

Congratulations to the following restaurants, winners of the Salad Bar Contest held in the SE Region!



Team Melbourne #699



Team Bowling Green #567



Team Cypress #684



CAREER GROWTH OPPORTUNITIES

General Manager

Lancaster, CA	049
Fullerton, CA	325
Lakewood, CA	357
Lakeland, FL	426
Naples, FL	778
Houma, LA	706
Wayne, NJ	489
Niles, OH	745
Oklahoma City, OK	889
Sioux Falls, SD	860
Arlington, TX	416

Tech Manager

Little Rock, AR	671	Southgate, MI	713
Cerritos, CA	362	Edina, MN	797
Monrovia, CA	390	Lincoln, NE	568
San Jose, CA	404	Henderson, NV	314
Huntington Beach, CA	406	Middletown, NJ	480
Murrieta, CA	414	Jersey City, NJ	484
Naples, FL	778	Union, NJ	542
Augusta, GA	939	Staten Island, NY	494
Indy Castleton, IN	096	Howard Beach, NY	649
Indy Wash, IN	714	Charlotte, NC	039
Gaithersburg, MD	401	Mayfield Heights, OH	547
Largo, MD	532	Springfield, PA	529
Lowell, MA	457	Austin, TX	586
Everett, MA	755	Midland, TX	928



Peter Piper Pizza

Cold Water Plaza, AZ #1227
Tech Manager

91st & Peoria, AZ #1217
Tech Manager

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

